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Secure necessary credit guarantees and credit line		+++	+++		+++		
Develop and adopt FY 2020/2021 Budget		+++					
Coordinate with SDG&E and data management vendor to establish process/testing for deposits and controls					+++		
Determine plan for internal accounting and annual audits/begin monthly financials							

Timeline by Task Area Compalitory/Ingrifishion	San Diego Community Power Implementation Timeline* Updated Jan. 27, 2020	a	(4 20)19	Q1 2	2020	Q2	2020	Q	3 20	20	Q4 2	2020	Q1	2021	Q	2 202	1 0	3 202	1 C	Q4 2021
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Adopt board stipend and reimbursement policy		-	+	++	+	-				H	\vdash	+	+	++	-		H		1	+	

San Diego Community Power Implementation Timeline* Updated Jan. 27, 2020	(Q4 2019		Q1 2020				0	Q3 2020			Q4 2020		Q1 2021		Q2	Q2 2021		2021	Q4	1 2021
Timeline by Task Area	0	N	D	JF	FM	A	м	J .	J	A s	0	N	D	J F	м	A	М	J	A S	i 0	N D
Community Choice Aggregation Policies																					
Adopt customer information confidentiality policy																				T	
Establish terms and conditions of service policy																				T	
Adopt policy on prohibition of disseminating untrue or misleading information																					
Adopt time sensitive legislative and regulatory policy																				T	
Adopt information and technology security policy																					
Establish social media policy																					
Complete and adopt energy risk management policy																					
Approve net energy metering program policy																					
Adopt delinquent account, collections and bad debt policy																					
Approve reserve policy																					
Establish and adopt debt management policy																					
Adopt policy on new customer communities joining SDCP																					
Data Management/Call Center																					
Secure Data Mgmt and Call Center Contract																					\blacksquare
Infrastructure and Application configuration																					
EDI certification (utility and bank)																					
Call center training/go live						1															
List of Phase 1 customers												H									
1st opt-out period (60 days out)																					
2nd opt-out period (30 days out)						1															
Program rates and reports						1								ON	GOIN	IG					-
Utility account set up (dead period)						1														1 7	-
Account Switches/Customer enrollments						1										t					
1st Full Billing Cycle																				1 7	
3rd opt-out period									1												
4th opt-out period		+		-	-	+		-	-												
2nd full billing cycle	_								\top												_
Communications/Marketing											_					_					
Update FAQs, website and basic program collateral		1		Т	T	T	П	Т	Т	Т	Π			П		Т	Т			т	$\overline{}$
Secure marketing firm; develop public outreach and marketing plan (including multi-lingual, multi cultural)	_								\top											+ 	_
Messaging, branding	—	+	tt	╅					+	+		H		-		+	+		\vdash	 	\dashv
Develop website 2.0 with translation and opt-out features	-					+														++	_
Community education presentations to community groups, public workshops, tabling, stakeholder meetings, etc.	-	-	H		-		ONG	OING	;							+	_			++	
Press outreach/earned media (op-eds, feature stories, local radio and TV)	-	+	++	+	+			ONGO	_	+	 	H	\vdash			\dashv	-			++	+
Develop and launch advertising campaign (paid media, social media, et al)	 	-	H	+	-		ľ	1	1		\vdash					+	+		+	++	
Develop call center script/Call center live in when first notice drops	-	+	H	+	+	+	\vdash	-	+	+	\vdash					+	-			++	_
Prepare/design customer enrollment notices	-	+	H	-	+	+	\vdash	-	+	+							+	H	H	++	+
Manage Ph 1 customer enrollment printing and mailing	-	+	\vdash		+	1			+	+				1 #2		#3 #	ŧΛ			++	+
Manage subsequent enrollments and develop ongoing community presence	-	-	\vdash		-	1			+	+-	\vdash		,	7	Н		†1 #2		#3 #4	1 #2	#3
Develop post launch communications plan	<u> </u>	-	+		-	+	\vdash	-	-		<u> </u>	\vdash		_		- 1	#42		#3 #4	7 #2	#3

^{*}Tasks and timing of tasks are subject to change based on operational needs.